

Grosvenor Street Physiotherapy are pleased to announce that we are now able to offer face to face appointments for those patients it is clinically appropriate for.

We are continuing to review daily the guidance from our professional body, The Chartered Society of Physiotherapy (CSP), and our professional network, Physio First, in order to ensure we are following best practice at this time.

We can confirm we have complied with the government's guidance on managing the risk of COVID-19:

- ✓ We have carried out a COVID-19 risk assessment
- ✓ We have cleaning, handwashing and hygiene procedures in line with guidance
- ✓ We have taken all reasonable steps to help people work from home
- ✓ We have taken all reasonable steps to maintain a 2m distance in the workplace
- ✓ Where people cannot be 2m apart, we have done everything practical to manage transmission risk

In order to ensure the health and safety of staff and patients we have put several measures in place. These measures include, but are not limited to;

- Pre appointment triage phone call or email
- Pre appointment Covid-19 screening questionnaire
- Limited number of physiotherapy patients in the clinic at any one time
- Cleaning of clinic environment between patients
- Hand sanitising procedures as patients enter the clinic
- Team members wearing PPE for all sessions, with PPE available for all patients
- Processes for the safe disposal of PPE
- Daily screening for staff

We are continuing to offer and deliver 'virtual' physiotherapy sessions via telephone and video calls in order to support current and new patients who may be self-isolating or who choose not to attend the clinic in person at this time, so please do not hesitate to contact us should you require physiotherapy advice.

To enquire about making a physiotherapy appointment please contact us via telephone, email or the website. We are unable to arrange appointments in person at the clinic at this time. You are only allowed to come into the clinic if you have an appointment.

***Many thanks for your continued understanding, support and custom,***

***Vicky & Rob Kelly (Directors)***

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The Chartered Society of Physiotherapy is the professional, educational and trade union body for the UK's 50,000 chartered physiotherapists, physiotherapy students and support workers

